

Norm Raven Reserve Upgrade

Community Feedback

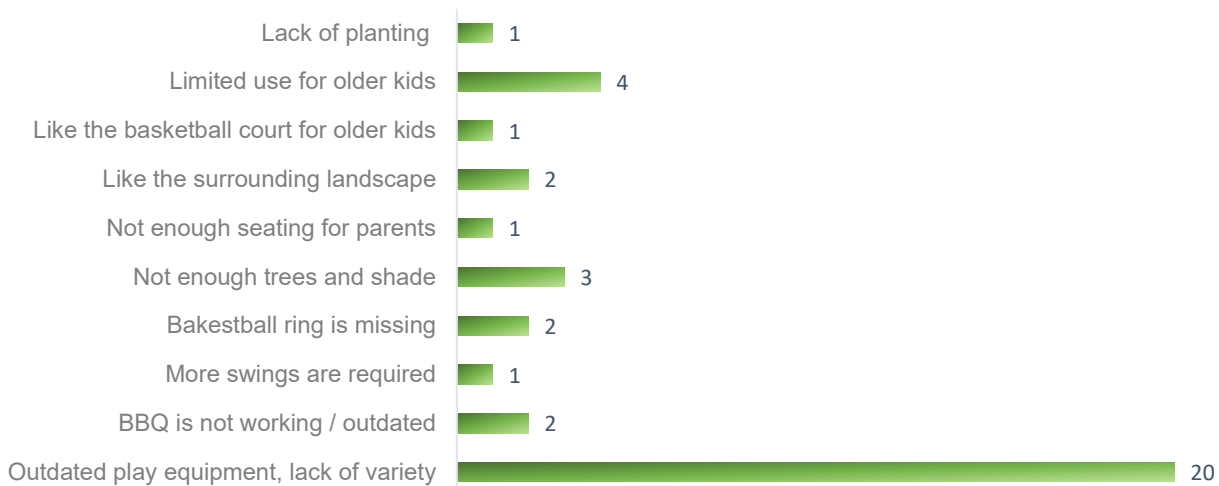
Between the 18th November 2024 and 9th February 2025 Melton City Council consulted with the local community on the proposed landscape plan to upgrade Norm Raven Reserve at Diggers Rest.

Feedback was collected via an online survey, a hard copy flyer, email, phone and face to face consultation. A total of 50 responses were received from the community. Below is a summary of the feedback that was collected.

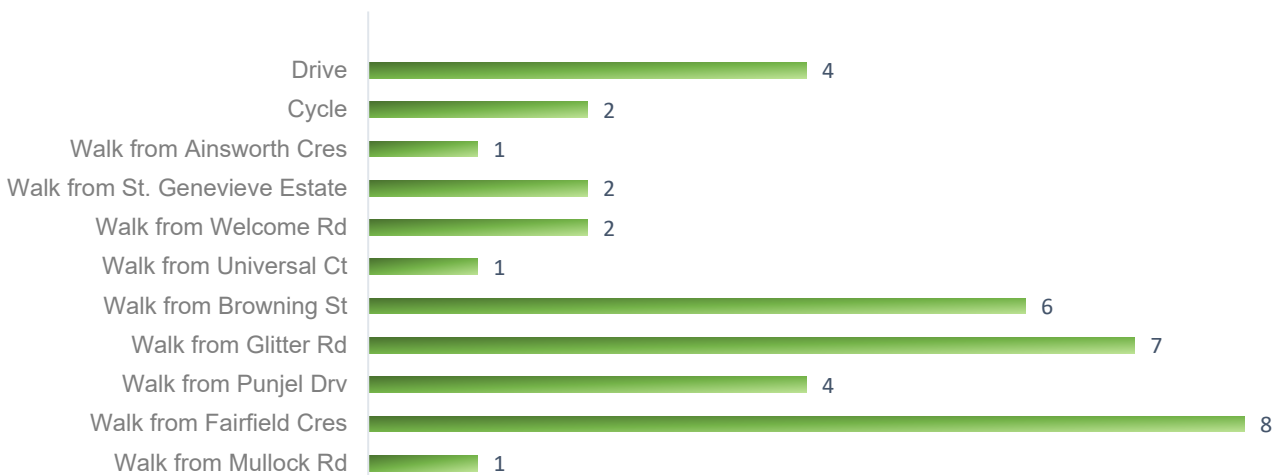
This feedback helps Council to understand what is important to the community and why, as well as identify any other opportunities for improvements. The feedback is reviewed and will be used to update the park design.

Project Proposal Feedback

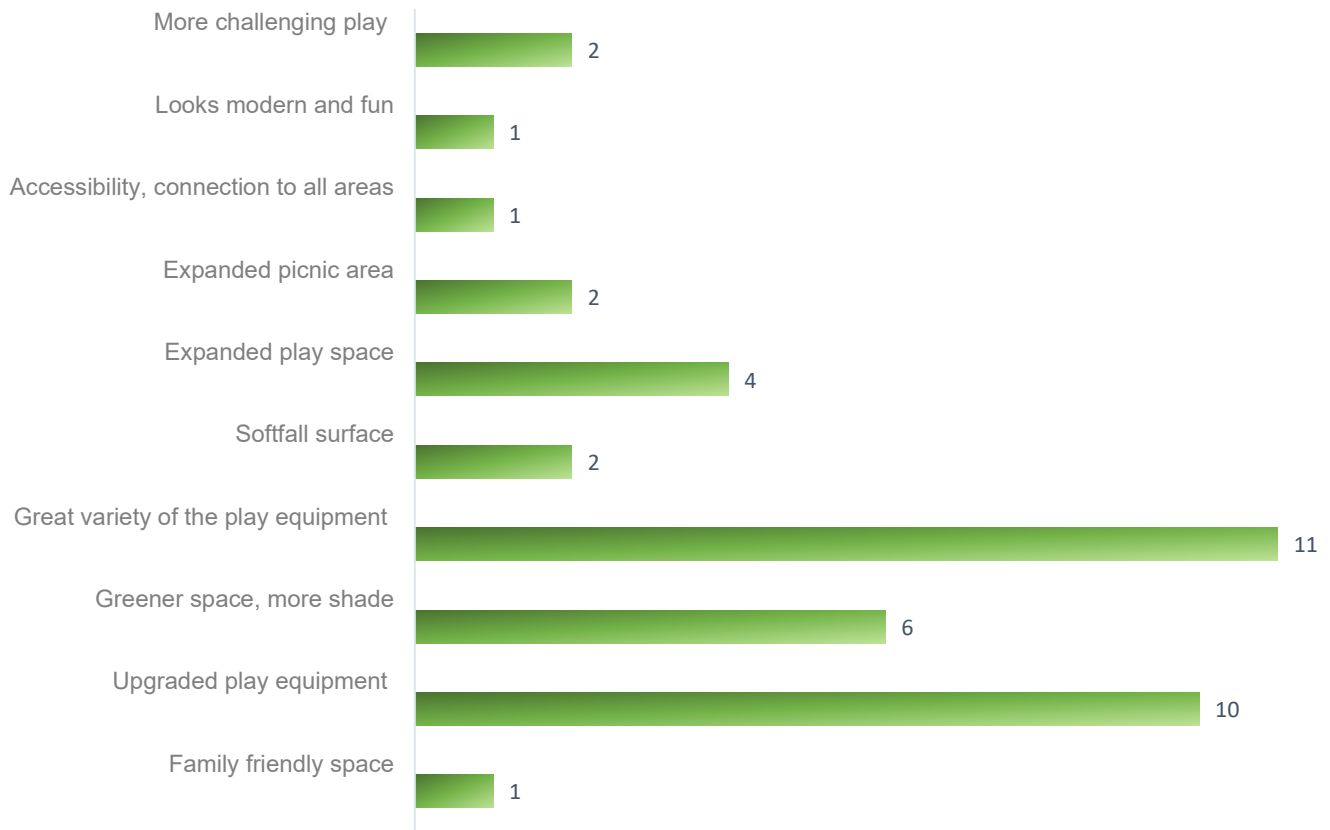
What do you think about the park in its current form?



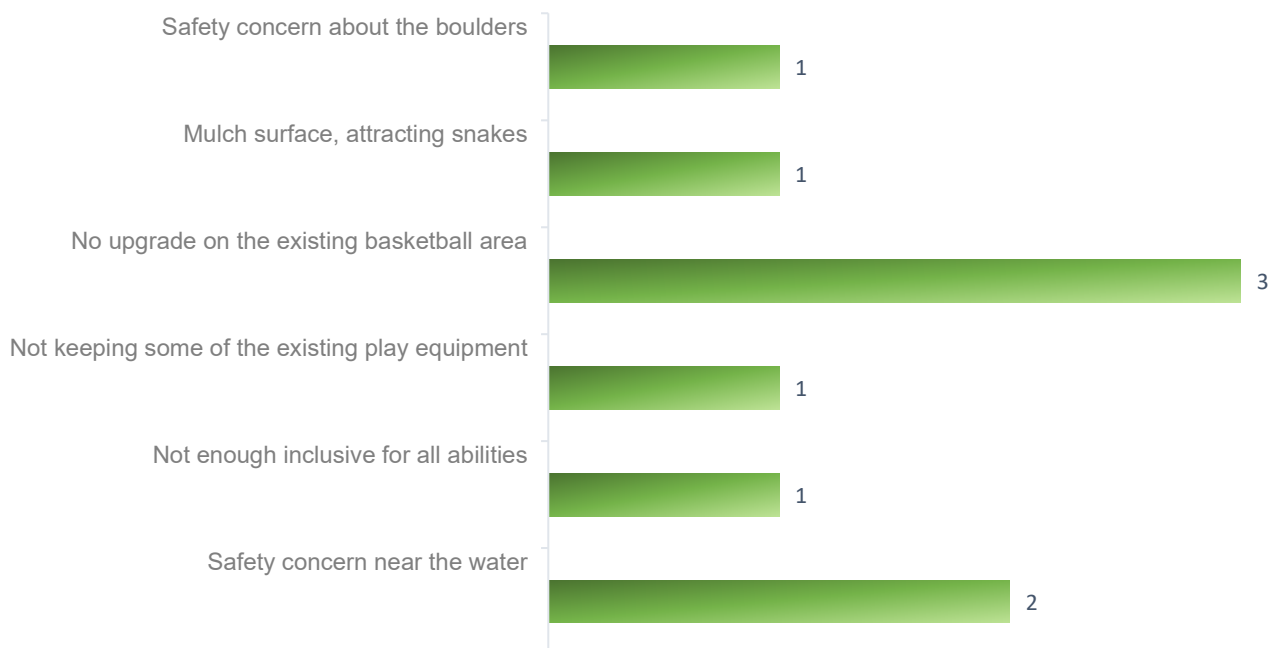
How do you travel to the park and which direction do you arrive from (street name)?



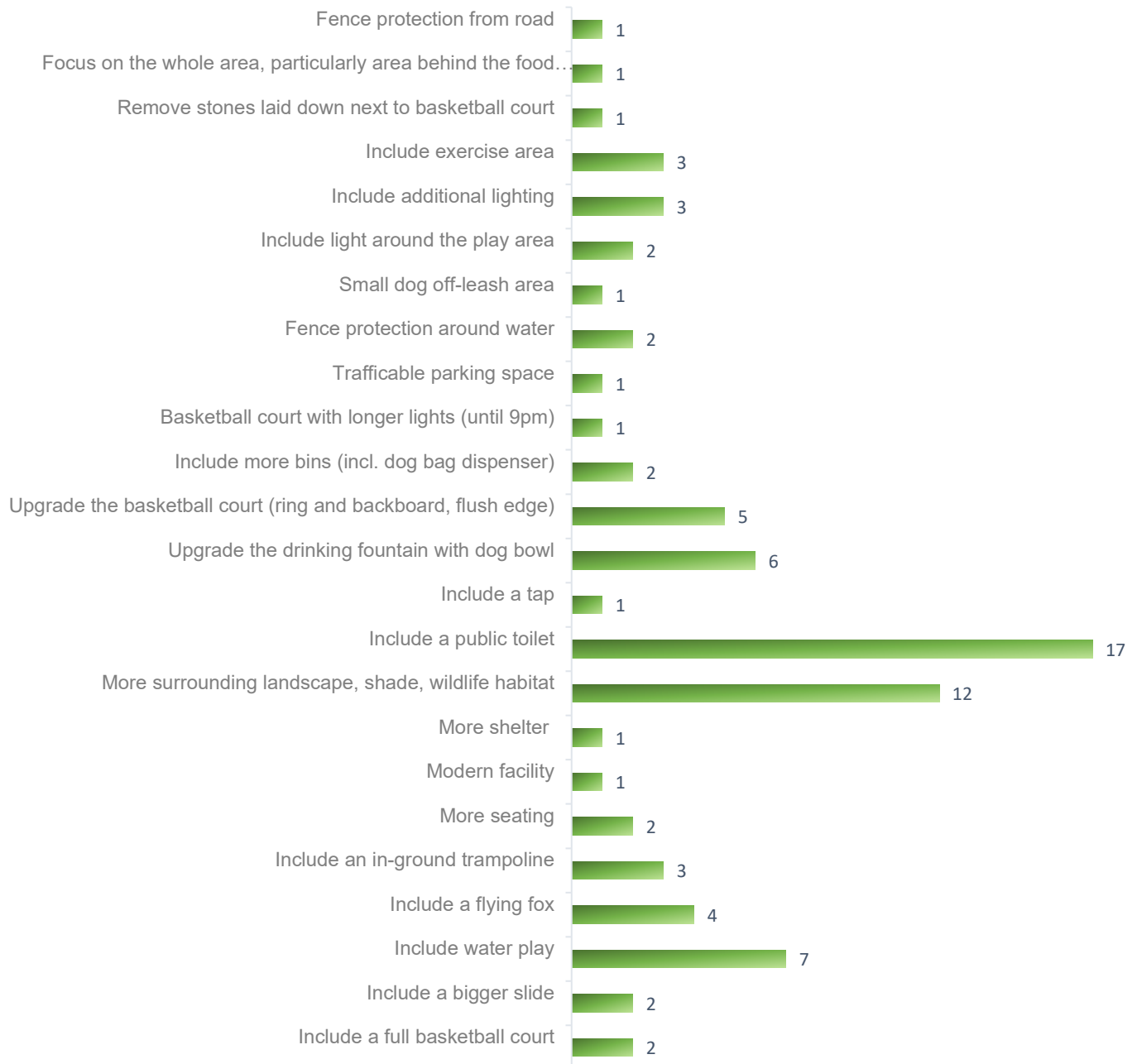
What do you like about the proposed park improvements?



What don't you like about the proposed park improvements?



What else do you expect to see within the proposed park



Do you have any other comments about the park?



Gender Impact Assessment

Alongside this consultation, we conducted a demographic and gender impact assessment to ensure equal access and opportunities for all members of the community.

Below is a summary of the distribution of respondents and their household details.



Feedback Summary and Response

The below table is a summary of the community's suggestions and other feedback received. Council have reviewed these responses and provided a response as it related to the projects purpose and budget.

Community Feedback	Melton City Council Response
Within the Scope	
Include fence protection from road	Buffer planting will be provided to a create physical / visual barrier from the road.
Include fence protection around water, safety concern near the water	The wetland was constructed in alignment with the Melbourne Water Design Guidelines and does not require safety fencing
Safety concern about the boulders	This has been considered in the design and reviewed by a play space auditor.
Better accessibility for all abilities (accessibility to swing, basketball court, uneven level between the edge of basketball court and surrounding grass)	Improved accessibility has been addressed in the final design.
Include a full basketball court	This is not supported due to the limited space available within the reserve.
Upgrade the basketball ring and backboard	The ring and backboard have been replaced as part of Council's Park Maintenance program
Remove stones laid down next to basketball court (refer to image 2559)	Removal of these rocks has been addressed in the final design.
Include small dog off-leash area	This request is not supported due to the limited space available within the reserve and the proximity to conflicting activities.
Upgrade the whole area, particularly area behind the food works, trees have been damaged	Park maintenance requests outside of this scope of works will be addressed as part of Council's Park Maintenance program.
Provide surrounding landscape, trees around the pond, more wildlife habitat	This will be considered in the detailed design phase.
Mulched surface attracts snake	This request is not supported. Softfall mulch is required to reduce the risk of injury around play equipment.
Include a toilet	Public toilets are typically not supported at local-level reserves.
Include more bins (incl. dog bag dispenser)	This request is not supported as part of the play space upgrade as there is already a bin post located at the play space. Dog bag dispensers are only provided at designated off lead areas. or along key shared walking paths.
Upgrade the drinking fountain with dog bowl	This request has been addressed in the final design.
Include more shelter	This request is not supported. The existing shelter has been assessed and is in good condition.
Include exercise area	This request is not supported as the St Genevieve Central Park has exercise equipment.
Provide more seating	This request has been addressed in the final design.
Include an in-ground trampoline	This request has been addressed in the final design.

Include a flying fox	This request is not supported due to the limited space available.
Include water play	This request is not supported due to existing site constraints.
Include a bigger slide	This request has been addressed in the final design.
BBQ is not working, outdated	Park maintenance requests outside of this scope of works will be addressed as part of Council's Park Maintenance program.
Out of the Scope	
Basketball court with longer lights (until 9pm)	This request is not supported due to the proximity of residents to the basketball half court.
The addition of lighting is required, particularly around play space	Council do not support the lighting of play spaces as it creates a safety risk and can encourage anti-social behaviour after dark.
Provide trafficable parking space	Parking is not provided in local-level parks.
Better maintenance of the park	Park maintenance requests outside of this scope of works will be addressed as part of Council's Park Maintenance program.
Plants in the waterway are overgrown and restrict visibility of the water	Park maintenance requests outside of this scope of works will be addressed as part of Council's Park Maintenance program.